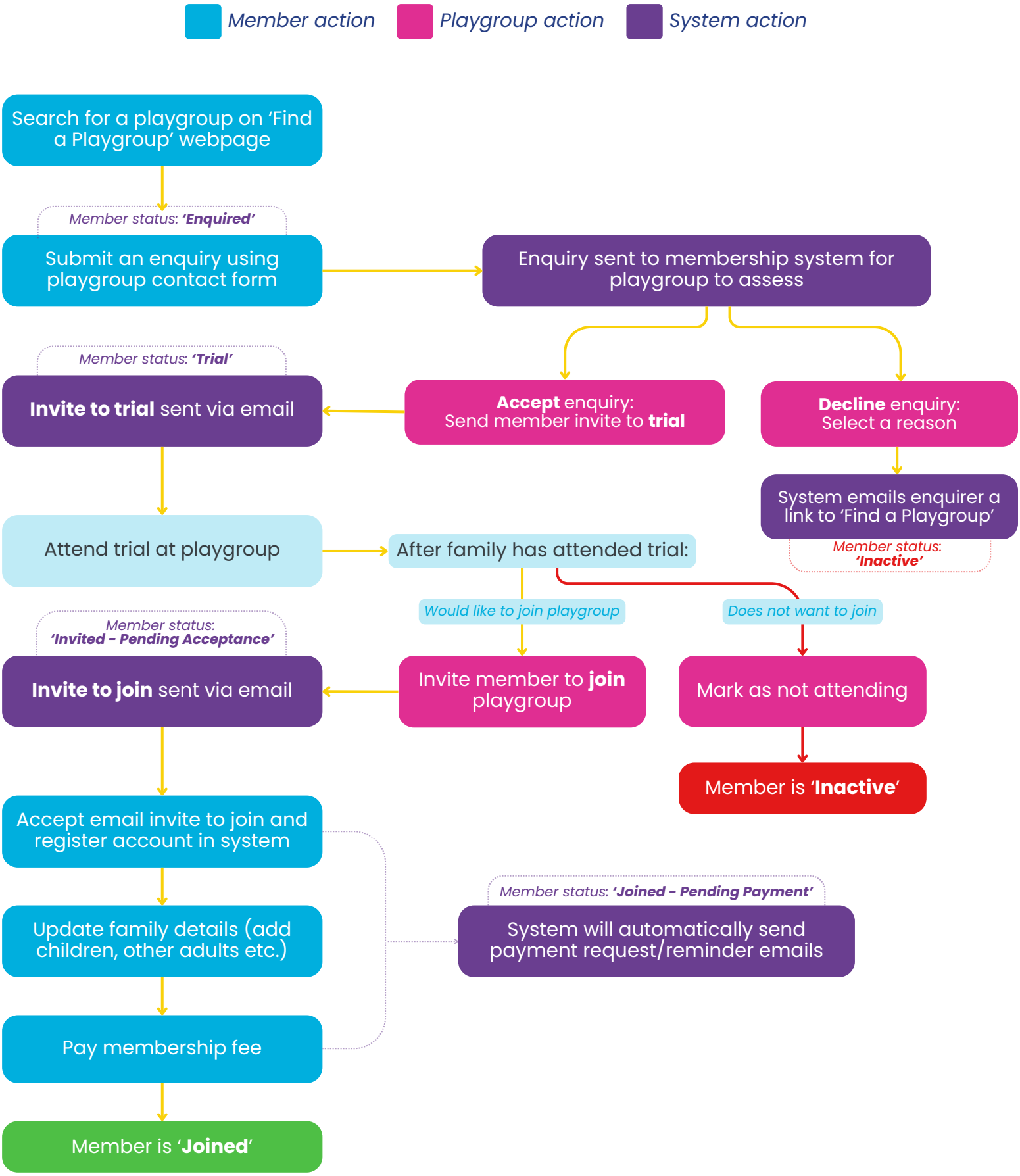New Member Submitting an Enquiry