

Membership Status Definitions

THIS IS A LIST OF WHAT EACH 'MEMBER STATUS' IN THE MEMBERSHIP SYSTEM MEANS

Submitted	Enquiry submitted by member; awaiting playgroup action.
Invited	Invited by playgroup but not yet actioned by member (registered, accepted or paid).
Joined - Pending Payment	New member; registered and accepted session invite but not paid.
Joined	New member; registered, accepted and paid. Membership is active .
Unprocessed	Returning member; not yet actioned (invited to join) by playgroup this year.
Renewed - Pending Acceptance	Returning member; invited but not yet actioned (accepting session invite) by member.
Renewed - Pending Payment	Returning member; registered and accepted session invite but not paid.
Inactive	Not attending or active in a playgroup this year.
Renewed	Returning member; registered, accepted session invite, and paid. Membership is active .

Member Status vs. Status at Playgroup – What's the Difference?

Member Status shows the member's *overall status* in the Playgroup WA system.

It tells you if they've:

- Registered into the system
- Paid their membership fee
- Accepted a session invite from **any** playgroup

Status at Playgroup shows their status specifically at *your* playgroup.

It tells you if they've:

- Been invited to **your** playgroup
- Accepted **your** session invite

Example: A member might have a **Member Status** of "**Renewed**" (meaning they're fully registered, paid, and attending a playgroup) but a **Status at Playgroup** of "**Unprocessed**" or "**Invited**" (because they haven't accepted **your** invite yet).

Once a registered member accepts your invite, both statuses should show "**Renewed**" (for returning members) or "**Joined**" (for new members).



Head Office 1-3 Woodville Lane, North Perth, WA 6006

Mail PO Box 61, North Perth WA 6906

☎ (08) 9228 8088

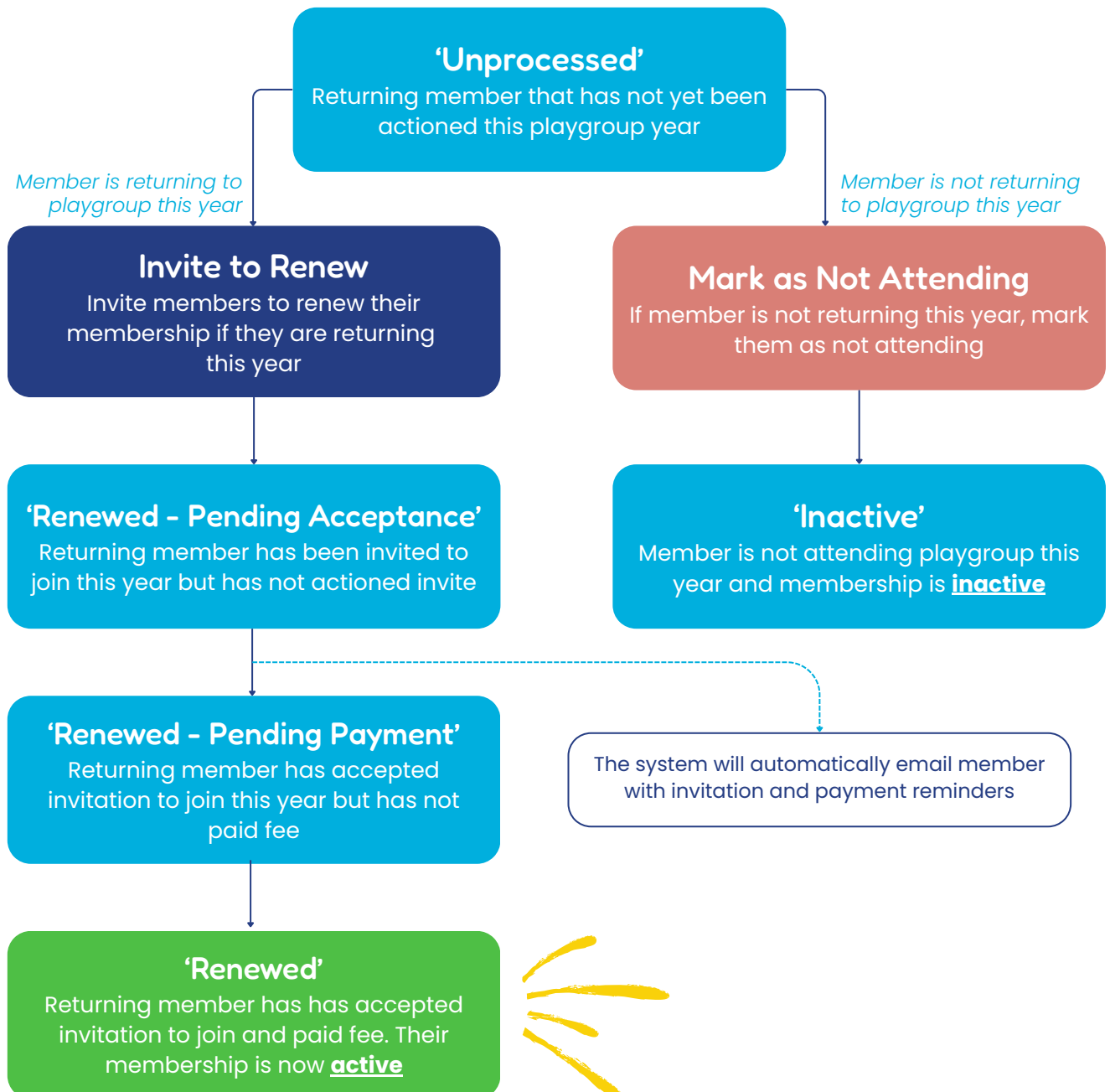
✉ hotline@playgroupwa.com.au

🌐 playgroupwa.com.au

Returning Member

THIS IS A MEMBER THAT ATTENDED PLAYGROUP IN THE PREVIOUS YEAR AND ARE RETURNING THIS PLAYGROUP YEAR.

*Playgroup members' detail will already exist in the system. Their status will automatically switch to **'Unprocessed'** in the new playgroup year*



New Member

THIS IS A MEMBER THAT HAS NOT ATTENDED PLAYGROUP IN PREVIOUS YEARS AND IS NEW TO THE SYSTEM.

New members can submit an enquiry on '[Find a Playgroup](#)'. Playgroups can enter new member details manually, or send the family your own [Playgroup Contact Form](#) (click to find out how to get your contact form link)

