

Child Safety & Wellbeing Reporting Process

IF YOU HAVE IMMEDIATE SAFETY CONCERNS, CALL 000

Who can report?



Child or young person



Parent or adults



Employees or volunteers

What to report?

Report any **concerns, disclosures, observations or experiences** of child abuse or neglect.

When to report?

All concerns must be reported **as soon as practically possible**

Who to report to?

- Office hours: **The Department of Communities CPFS** ☎ **1800 273 889**
- After hours: **Crisis Care Unit** ☎ **08 9223 1111**
- Immediate safety concerns: **Police** ☎ **000**

Why report?

Protecting children is everyone's business

Children and young people rely on responsible adults to help keep them safe.

What happens next?

The Department of Communities CPFS will offer immediate guidance and assess your information with existing records to decide on next steps, such as investigation, safety planning, referral, or support.

FURTHER INFORMATION CAN BE FOUND HERE:



[Playgroup WA
Child Safety](#)



[Kids
HelpLine](#)



[Identifying
child abuse and
neglect](#)



[Responding
to a child
disclosing abuse](#)